



Service Pledge Guarantee

1. *Dedicate myself to making the process of selling your home as successful as possible.*
2. *Respect your needs; be honest and forthright.*
3. *Maintain your confidentiality and hold your best interests in the highest regard.*
4. *Value and respect your time, understand and respond quickly.*
5. *Use my experience; knowledge and training to best serve you.*
6. *Provide an action plan for selling your house in an acceptable amount of time.*
7. *Give you as much advance notice as possible when booking showings.*
8. *Explain each step of the process so you can make informed decisions.*
9. *Provide you with feedback on all home showings and open houses in a timely manner.*
10. *Assist you in negotiating a successful offer to purchase when the time is right.*
11. *Provide you with information regarding other professionals.*